Tips when using the Libraries Victoria app

Available for Apple & Android. Search ‘Libraries Victoria’ in

Logging in to the app
Select My Account and Sign In with your library card number and PIN number, to remain signed in to your own library tick the Keep me signed in check box.

Searching
After logging in to the app, use the Search box to search for items.

Advanced search options
When searching, you can further filter the results by selecting the bottom panel. This includes: Limit to (by particular library), Format (book, eBook, DVD etc.), Search on (title, author, subject etc.).

Place a hold & choosing your pick up location
When you see an item you’d like to borrow, select Place Hold to start the process. You can select the pick up location for the item –just tap on the default library name that appears under Pick up location to bring up the list of all locations. Select Place Hold again to confirm you wish to place a hold on the item.

Use your phone as a library card
Rather not have to carry your library card with you wherever you go? Once you are logged in to your account, your device can display your library barcode, card number and name if you select My Barcode. This option appears at the bottom of the screen when logged in.

Managing your holds
To Suspend or Cancel a hold or Renew an item (extend its due date), visit the My Account area.

Linking library accounts
By connecting the library accounts of other family members on the app, you can manage their accounts on their behalf. This includes being able to manage their holds and renew items for them. Note: you’ll be prompted to enter the library card numbers and PINs of the accounts you’d like to link.

To access this feature, visit the My Account area, select Linked Accounts and then tap ‘+ Add’.

Scan the barcode of a book to see if it’s available at the library
Select the Scan ISBN Barcode option from the main menu then Scan barcode to activate your device’s camera. Position your camera so the barcode is shown on screen (with a book, use its ‘ISBN’ barcode usually on the back). Ensure the red line that appears on the screen extends across the barcode. When the barcode is recognised, it will instantly be searched for on the catalogue.